### **Wanderghats Terms and Conditions**

#### **1. Booking and Payment**

1.1. All bookings are subject to availability and will be confirmed upon receipt of the required deposit.

1.2. A deposit of 30% of the total package cost is required at the time of booking.

1.3. The balance payment must be made 45 days prior to the departure date.

1.4. For bookings made within 45 days of the departure date, full payment is required at the time of booking.

1.5. Payments can be made via bank transfer, credit card, or any other agreed method.

#### **2. Cancellations and Refunds**

2.1. Cancellations must be made in writing and will be effective from the date received by Wanderghats.

2.2. Cancellation charges will be applied as follows:

* More than 60 days before departure: 10% of the total package cost.
* 45-60 days before departure: 30% of the total package cost.
* 30-44 days before departure: 50% of the total package cost.
* Less than 30 days before departure: 100% of the total package cost. 2.3. No refunds will be given for unused portions of the tour, including but not limited to missed meals, accommodation, or activities.

#### **3. Travel Insurance**

3.1. Comprehensive travel insurance is mandatory for all travelers and must cover personal injury, medical expenses, repatriation, and loss of luggage.

3.2. Travelers are required to provide proof of insurance at the time of final payment.

#### **4. Passport and Visas**

4.1. It is the responsibility of each traveler to ensure they have a valid passport with at least six months' validity from the date of return.

4.2. Travelers must obtain the necessary visas prior to departure. Wanderghats can assist with the visa application process but accepts no responsibility for applications rejected by embassies or consulates.

#### **5. Health and Safety**

5.1. Travelers must inform Wanderghats of any medical conditions or dietary requirements at the time of booking.

5.2. It is the traveler’s responsibility to ensure they are in good health to undertake the tour.

5.3. Wanderghats reserves the right to decline any booking based on health concerns.

#### **6. Itinerary Changes**

6.1. Wanderghats reserves the right to make changes to the itinerary when necessary due to unforeseen circumstances such as weather, political situations, or other external factors.

6.2. Any changes to the itinerary will be communicated to travelers as soon as possible.

6.3. Alternative arrangements will be made to ensure the tour continues with minimal disruption.

#### **7. Responsibilities and Liability**

7.1. Wanderghats acts as an agent for third-party suppliers and is not liable for any loss, damage, or injury sustained by travelers as a result of these suppliers' acts or omissions.

7.2. Wanderghats is not responsible for delays, changes, or cancellation of services by airlines, hotels, or other third-party providers.

7.3. Travelers are responsible for their personal belongings at all times.

#### **8. Code of Conduct**

8.1. Travelers are expected to conduct themselves in a manner that is respectful to the local culture and environment.

8.2. Wanderghats reserves the right to terminate the tour of any traveler who behaves in a manner that is deemed disruptive or offensive.

#### **9. Complaints**

9.1. Any complaints must be communicated to the tour leader or Wanderghats representative as soon as possible.

9.2. If the issue is not resolved locally, complaints must be submitted in writing to Wanderghats within 28 days of the end of the tour.

#### **10. Governing Law**

10.1. These terms and conditions are governed by the laws of the United Kingdom.

10.2. Any disputes arising from these terms and conditions shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.